

DeDust.io Privacy Policy

Skeleton Labs SRL, duly incorporated and registered in **Republic of Costa Rica** with entity number **3-102-874943** and address **SAN JOSE-ESCAZU SAN RAFAEL, DEL CENTRO COMERCIAL LA, San José** (“**Skeleton Labs SRL**” or “**We**”) and its present and future affiliates are committed to protecting and respecting your privacy.

This Privacy Policy outlines how information is collected when using the DeDust.io app (“**App**”). We collect about you through our App and when you otherwise interact with us, such as through our customer service channels. This Privacy Policy sets out the basis on which any personal data you as a User of the App and Services (“**User**” or “**You**”) provide to us, will be used, processed or disclosed by us.

Please read the following Privacy Policy carefully to understand our views and practices regarding your personal data and how we will treat it.

By accessing or using the App, its features or other Services (as defined in the Terms of Service for the App, accessible on our App), Users accept this Privacy Policy and agree to comply with its terms. Please read the following Privacy Policy carefully to understand our views and practices regarding your personal data and how We will treat it. If you do not consent to the same, please do not access or use the App or the Services.

We reserve the right to amend or modify this Privacy Policy at any time and in response to changes in applicable law or our business practices. Please check frequently to see any updates or changes to our Privacy Policy.

1. Information you give us

- 1.1. When Users who access and use the App, or who want to participate (as purchasers) knowingly and actively provide us the information (“**Voluntary Information**”) when using or participating in any of our services and promotions, we will collect personal information.
- 1.2. We require Users who contact us through our communication channels and seek customer support services, such as, for example, making questions, comments or other inquiries or communications to Us or requiring support or feedback from Us (“**Support Services**”) to give us certain contact information. Users are required to provide accurate, lawful and up-to-date information to us and to comply with all applicable laws when sharing personal data with us. The personal data we collect may include:
 - Internet Protocol (IP) address, OS;
 - Browser, device information (device ID, hardware model, etc.);
 - Country, location, language, GPS;

- Time of access to Website, clickstream data, time stamps, page response time, occurring errors, duration of visits to pages;
 - Services you searched/viewed, information about the relationship of pages (scrolling, clicks and mouse hovering), page interaction information;
 - Google Analytics;
 - Cookies;
 - Other technical info that does not reveal your identity;
 - or any other personal data that you provide to us.
- 1.3. The source of personal data is the User (or someone on the User's behalf). In case you choose not to share certain personal data with us, we may not be able to provide You with the Support Services.
- 1.4. If you believe that someone has provided us with your personal information without your consent and you would like to request that it be removed from our database, please contact us at contact@skeleton.io.
- 1.5. In case you do not wish to share information stored in your device you may disconnect our App's access to certain stored device information through your device's settings. For instance, you can withdraw permission for the app to access your contact list.
- 1.6. We will hold the above information for as long as it is necessary in order to deal with any specific issues that you may raise or otherwise as is required by the applicable laws or regulations.

2. Uses made of the information

- 2.1. The primary purpose of collecting personal data is to provide you with a secure, smooth, efficient, and customised experience. We use your personal data to provide Support Services to you or to comply with our legal obligations or with your consent or for the purposes of App operations/functions.
- 2.2. We will use your information for any other purpose only upon receiving your consent and then, only for the purpose(s) for which we grant consent unless we are required to do otherwise by law.

3. Disclosure of your information to third parties

- 3.1. The primary purpose of collecting personal data is to provide you with a secure, smooth, efficient, and customised experience. We do not distribute or share any User personal information, except as outlined in this Privacy Policy, or as may be required by law and when we believe that disclosure is necessary to protect our rights or to comply with a judicial proceeding, court order, or legal process.

- 3.2. We do not disclose your personal information to any third parties, except for data collection and process. Your information will be one of the assets transferred to the new owner in case of a merger or acquisition of Scaleton Labs SRL.

4. Your rights

- 4.1. You are entitled to review, correct, or amend your personal data, or to delete that data where it is inaccurate. You are also entitled to receive a copy of the personal data undergoing processing or request information about how your personal data is processed. Where we rely on legitimate interests for processing your personal data, you can object to this processing. Upon request, we will provide you with information about whether we hold or process any of your personal information, whether on behalf of a third party or otherwise. To request this information, please contact us at contact@scaleton.io.
- 4.2. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. We use a third-party platform host, who hosts the forms on our site, they do not have any access to the personal information that you submit on our App.
- 4.3. We have established internal policies for the deletion of data from Users. Personal data whose retention period has expired or whose purpose of processing has been served, are deleted, destroyed, blocked or anonymized.
- 4.4. The App may, from time to time, contain links to other third-party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies (including, as the case may be, landing pages of other **PLATFORM** products or services) and that we do not accept any responsibility or liability in respect of these policies. Please check these policies before you submit any personal data to these websites.
- 4.5. Please note that if you do not allow us to collect or process the required personal information or withdraw the consent to process the same for the required purposes, you may not be able to access or use the services for which your information was sought.
- 4.6. In case you do not wish to share information stored in your device you may disconnect our App's access to certain stored device information through your device's settings. For instance, you can withdraw permission for the app to access your contact list.

5. Safeguarding personal data

- 5.1. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

- 5.2. The data that we collect will be stored cloud-based in the European Economic Area (“EEA”). Where we need to transfer your personal data outside the EEA to a country not otherwise deemed to have adequate data protection laws, we will comply with transfer restrictions such as executing appropriate transfer agreements and implementing required safeguards to protect your personal data.
- 5.3. Please note that by visiting and using the App and giving us your personal data, you consent to your personal data being collected, used, processed, disclosed, and stored by us, only as described in the Terms of Service and this Privacy Policy.
- 5.4. The communication internally between our servers (e.g. between the application server and database) is handled via up-to-date best practices, providing an industry-standard level of protection for data in transit.
- 5.5. Unfortunately, the transmission of information via the internet is not completely secure and we cannot ensure, warrant or guarantee the security of your data transmitted to the App, although we will do our best to protect your personal data. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

6. Social Media Widgets

- 6.1. Our App may include Social Media Features, such as the Twitter button, and Widgets, such as the Share this button or interactive mini-programs that run on our App. These features may collect your IP address, and which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our App. Your interactions with these Features are governed by the privacy policy of the company providing it.

7. Changes to this Privacy Policy

- 7.1. We may update this Privacy Policy from time to time. If we do, you will be notified when you first visit our website after the change. You can also revisit this page if you wish to keep yourself informed.

Should You have any questions or comments, please feel free to contact us at: contact@skeleton.io.

This Privacy Policy is last updated on 03/06/2024 and is effective upon the date of its publication via the DeDust.io app.